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🌐 www.outlooktracker.com

# OUTLOOK EMAIL TRACKER

*Microsoft Outlook Office add-in application tool that enables users to analyse volume, root cause & response times of emails in your organisation.*

✓ **Simple**

✓ **Unique**

✓ **Affordable**

## Outlook Email Tracker will enable you to



**Measure Email  
Response  
Times**



**Investigate  
Email  
Volume**



**Monitor Individual  
Email Users  
& SLA's**



**Establish Root  
Cause of Email  
Traffic**

## You can use this information to



**Improve  
Productivity**



**Improve Customer  
Service**



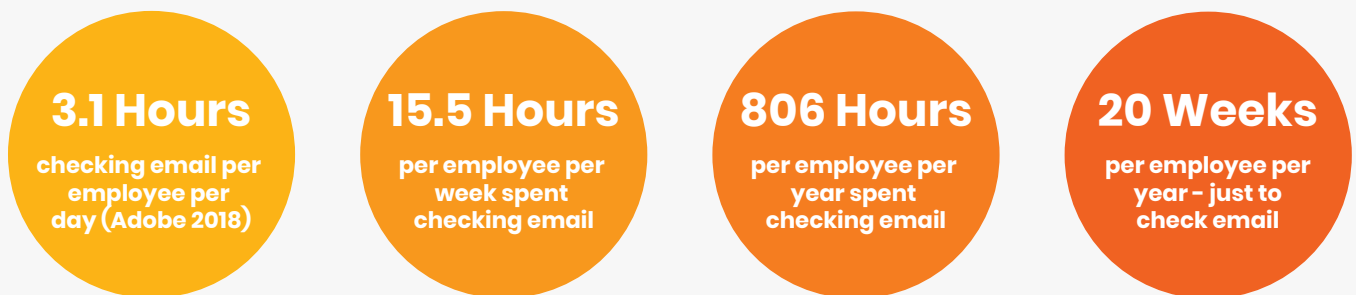
**Cut Email  
Volumes**



**Make Significant  
Cost Savings**

# Email Facts

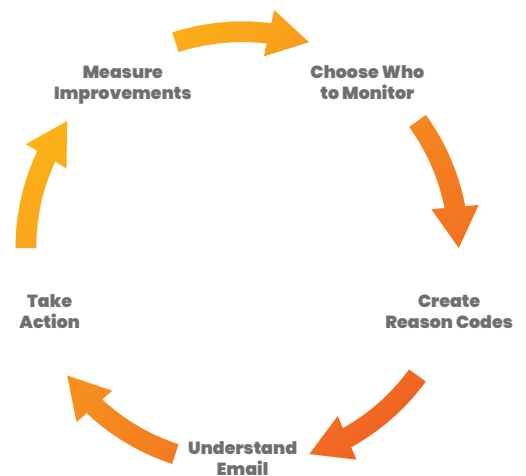
Did you know that, on average employees spend almost half their working week answering emails. That means that almost half of your annual wages bill is spent paying staff to check their emails.



Outlook Email Tracker will give you the data you need to cut email volumes, increase productivity & make significant cost savings.

1. Choose who to monitor.
2. Create reason codes for emails.
3. Monitor the Outlook Tracker dashboard.
4. Take action to make improvements.
5. Measure the results.

*Repeat the cycle for continuous improvement*



"They were very professional and answered all of our queries from basic questions to compatibility with our other software quickly and skilfully."

"Very happy with both the product and the service."

"We gained an insight into the reasons why customers are engaging with us."

Call PSP on 01775 722377 to request a demo or visit [www.outlooktracker.com](http://www.outlooktracker.com) for further information for Outlook Email Tracker